



GAYAN RANDOMBAGE

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PROFESSIONAL SUMMARY

Experienced Banking and Finance Professional with over 16 years of expertise in credit analysis, risk management, and relationship building within the banking sector. Proven track record in managing branch operations, leading teams, and implementing strategic initiatives to enhance financial performance. Adept at evaluating customer creditworthiness, conducting risk assessments, and driving sustainable business growth. Committed to delivering exceptional service and achieving organizational goals in dynamic environments.

KEY SKILLS

- **Credit Analysis:** Expert in evaluating customer creditworthiness and conducting comprehensive risk assessments.
- **Financial Management:** Proficient in managing diverse credit portfolios, including leasing, hire purchase, and mortgage loans.
- **Leadership:** Demonstrated ability to lead teams and drive performance to meet financial targets.
- **Customer Relationship Management:** Strong focus on building and maintaining customer relationships.
- **Strategic Planning:** Skilled in developing and implementing strategies to enhance financial performance.
- **Technical Proficiency:** Proficient in Microsoft Office Suite (Word, Excel, PowerPoint, Outlook), Xero Accounting.

PROFESSIONAL EXPERIENCE

Regional Recovery Officer

Commercial Bank of Ceylon PLC, Colombo Metro Region, Sri Lanka (January 2024 - April 2024)

- Led recovery operations and consistently exceeded targets through strategic debt recovery initiatives and customer negotiation.
- Implemented detailed analysis of delinquent accounts to identify trends and optimize recovery strategies, enhancing efficiency and profitability.
- Earned recognition for outstanding performance in debt recovery and exceptional customer service.

Branch Manager

CBC Finance Ltd, Kiribathgoda, Sri Lanka (November 2018 – January 2024)

- Led branch operations and consistently exceeded targets through strategic customer acquisition and retention.
- Implemented cost-efficient cross-selling initiatives and enhanced profitability.
- Earned multiple awards for outstanding performance and customer service.

Executive Officer

Commercial Bank of Ceylon PLC, Colombo, Sri Lanka (May 2017 – October 2018)

- Managed multiple administrative tasks and prioritized key success factors.
- Analyzed and reported on customer profiles and bank processes.
- Contributed to achieving organizational goals through strategic initiatives.

Executive Assistant

Commercial Bank of Ceylon PLC, Colombo, Sri Lanka (February 2008 – April 2017)

- Provided essential support to senior executives, managing calendars, and coordinating meetings.
- Prepared detailed reports and presentations, facilitated communication, and maintained confidentiality.

EDUCATION

Master of Business Informatics (Reading)

ICL Graduate Business School – Auckland, New Zealand

Master of Business Administration

London Metropolitan University – United Kingdom

Certified Management Accountant

The Institute of Certified Management Accountants – Australia

Executive MSc in Finance (Reading)

Asia e University - Malaysia

Diploma in Fintech

London School of Business and Social Sciences – United Kingdom

Diploma in Applied Banking and Finance

Institute of Bankers of Sri Lanka – Sri Lanka

REFEREES

Manoj De Silva

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